

LINN PRODUCTS LIMITED

Conditions of the Five Year Warranty

(For Products Sold in the United States, its possessions or territories, and Canada)

Subject to the terms and conditions hereinafter, your Linn product is automatically covered by a 5 Year parts and labor Warranty, except for those products specified in Clause 2 k) and l). No registration is required. Warranty start date will commence from the initial date of purchase of the product and any product greater than 5 years old from Linn Products Ltd ship date will require proof of purchase. This Warranty is transferable from owner to owner and will apply and remain with the product from the initial date of purchase for a 5 Year term in the United States, its possessions or territories, and Canada. This Warranty is not transferable between countries.

1. What is included in this Warranty?

If a Linn product is defective in normal domestic use due to a fault in materials or workmanship, Linn Products Limited ("Linn") will at its discretion either regulate, adjust, repair or replace it free of charge (subject to the following), within a reasonable time after such product is returned to Linn's nominated repair center. This Warranty covers the cost of parts and associated labour required to correct such defects in materials or workmanship intimated to your retailer or Linn during a period of 5 years from the initial date of purchase.

2. What is excluded from this Warranty?

This Warranty does **NOT** cover:

- a) damage to Linn products while in possession of a shipper, retailer, or consumer, not caused by defects in materials or workmanship,
- b) damage to Linn products arising due to or from normal wear and tear;
- c) damage or defect caused by abnormal or unreasonable use (including repairs or alterations of the products by a person other than Linn or its nominated repair center);
- d) damage, deterioration, malfunction or failure to meet performance specifications resulting from (i) accident, acts of nature, misuse, abuse, neglect or unauthorised product modification, (ii) improper installation, removal or maintenance, or failure to follow instructions supplied with the product, (iii) repair or attempted repair by anyone not authorised by Linn to repair the product; (iv) any shipment of the product (claims to be presented by the carrier) (v) any cause other than a product defect;
- e) cleaning, initial set-up, check-ups with no defects found, or charges incurred for installation of the product;
- f) any product on which the serial number has been defaced, modified or removed;
- g) accessories, including but not limited to cables, mounting hardware and brackets, cleaning accessories, antenna and detachable power cords;
- h) turntable belts (or any defects in them);
- i) products which are subjected to internal modifications or upgrades not supported by Linn or which use non-Linn approved parts;
- j) any product purchased outside the United States, its possessions or territories, and Canada;
- k) any hard drives, professional audio products and phono cartridges, the Warranty for which is restricted to a period of 1 year from the initial date of purchase; and
- l) lasers (which have a Warranty period of 2 Years from the initial date of purchase).

3. What Linn will do and pay for if you qualify for this Warranty coverage and how Linn will provide the required service.

Linn will pay for all materials covered by this Warranty. You must pay all shipping charges if it is necessary to return the product for service. However, if the required repairs are covered by this Warranty Linn will pay to ship the product back to any Linn Authorised Retailer within the United States, its possessions or territories, and Canada. Whenever warranty service is required you must present the original dated sales receipt or other proof of purchase.

4. How do you get service?

If you think that your product needs service contact your original retailer who will advise you regarding packing your product if return to his shop is required. Most simple faults can be corrected by your retailer so do not return your product to Linn's nominated repair center without consulting your retailer or receiving approval from Linn or its nominated service center. Contact Linn's nominated service center at the address below to obtain approval.

5. Limitations

- a) ALL IMPLIED WARRANTIES, INCLUDING THE WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE ARE LIMITED TO THE DURATION OF THIS WARRANTY. UPON EXPIRATION OF THIS WARRANTY ALL IMPLIED WARRANTIES, INCLUDING THE WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE ARE HEREBY DISCLAIMED.
- b) ALL CONSEQUENTIAL AND INCIDENTAL DAMAGES ARE HEREBY DISCLAIMED AND EXCLUDED.
- c) Some States do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you. Some States do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from State to State.
- d) The restrictions in this Warranty shall not apply where void.

Linn's Nominated Service Center:

For Technical Support and Service Return Authorizations in the USA and Canada contact:

Dan Wergen
D.W. Labs
Telephone: 716 896 9801
Facsimile: 716 896 9802
Email: dwlabs@linn.co.uk

INSTRUCTIONS FOR SERVICE RETURN SHIPPING WILL BE PROVIDED UPON ISSUE OF A SERVICE RETURN AUTHORIZATION - DO NOT RETURN ANYTHING FOR SERVICE TO LINN'S NOMINATED SERVICE CENTER WITHOUT AUTHORIZATION OR IT WILL BE REFUSED.